

I would welcome any improvement to the existing service. Currently, I have inquired why I can not access the internet at greater than 24K and have been told verbally that Bellsouth will not assure service above 19.3K. They have refused to put that in writing yet continue to sell their access as 56k/V90. I find this to be false advertising when they know that it is a deception. I beleive that any effort to encourage better service will not be evidenced without some honesty on the part of the service provider.